

Privacy policy

Version of April 1, 2025

1. General Provisions

1.1. This Privacy Policy (hereinafter referred to as the Policy) determines the procedure for processing and protecting personal data of people using Products of the EpicQuestGames.

1.2. The purpose of the Policy is to ensure proper protection of personal data, including the protection of personal data from unauthorized access and disclosure.

1.3. EpicQuestGames respect the privacy of its online visitors and customers of its products and services and comply with applicable laws for the protection of your privacy, including, without limitation, the California Consumer Privacy Act (hereinafter referred to as the CCPA), the European Union General Data Protection Regulation (hereinafter referred to as the GDPR) and the UK GDPR.

1.4. The current version of the Policy is available by clicking on the link https://epicquestgames.net/privacy_policy.

1.5. EpicQuestGames has the right to make changes to the Policy, of which it notifies Users by posting a new version of the Policy on the website at the permanent address https://epicquestgames.net/privacy_policy. and provides an opportunity to review it before continuing to use Products of the EpicQuestGames.

1.6. If you disagree with any of the provisions of this Policy, we ask you to immediately stop using Products of the EpicQuestGames and refuse to download and install.

1.7. Limit of processing personal data. The personal data shall be processed in accordance with purposes of Policy privacy.

2. Definitions and key terms

- 2.1. **Automated processing of Personal data** Processing of Personal data using computer technology.
- 2.2. **Game** Fairly – video game, the ownership or right to use of which is legally owned Company, which is a computer program and is an aggregate of data, commands and generated audiovisual display images (hereinafter referred to as the Data and Commands) activated sequentially for the User to obtain a certain result under the gameplay (game scenario) without paying a fee (activated Data and Commands) or after paying a license fee (non-activated Data and Commands).
The Game also includes (but is not limited to): (a) game chat, (b) servers, (c) server and other software, (d) applications, (e) Game Forum, Game Site, (f) databases and (g) other resources necessary to use the Game.
- 2.3. **Company** When this Policy mentions «Company», «Rightholder», «we», «us», or «our», it refers to the EpicQuestGames, that is responsible for your information under this Privacy Policy.
- 2.4. **Controller** Company which determines the purposes and means of processing Personal data.
- 2.5. **Device** Any internet connected device such as a phone, tablet, computer or any other device that can be used to visit the Game and other Products of the EpicQuestGames.
- 2.6. **IP address** Every device connected to the Internet is assigned a number known as an Internet protocol (IP) address. These numbers are usually assigned in geographic blocks. An IP address can often be used to identify the location from which a device is connecting to the Internet.
- 2.7. **Personal data** Any information relating to an identified or identifiable natural person («data subject»); an identifiable natural person is a person who can be directly or indirectly identified, in particular on the basis of an identifier such as name and surname, identification number, location data, internet identifier or one or more specific physical, physiological, genetic, mental factors, economic, cultural or social identity of a natural person.

- 2.8. Processing** Any operation or set of operations which is performed on Personal data or on sets of Personal data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.
- 2.9. Products** Products of the EpicQuestGames include:
- (i) our websites that contain a link to this Policy (hereinafter referred to as the Site, Website);
 - (ii) products and applications (including support applications and forums) related to the Game.
 - (iii) an account (hereinafter referred to as the Account) and any other products administered by us that contain a link to this Policy.
- This Policy also applies to any of our offline activities that provide you with access to this Policy.
- 2.10. Rights to non-activated Data and Commands** The rights provided for by End User License Agreement to use data, commands (in particular, in-game currency, premium equipment, premium account, other data, commands) and the audiovisual display images of the Game generated by them, activated sequentially to obtain a certain result by the User provided by the scenario Games purchased by the User after paying the license fee established by Company.
- 2.11. Services** Access to the Game provided by the Rightholder, use of features and services according to the conditions specified in End User License Agreement. The Rightholder provides the services only when the User participates in the game.
- 2.12. Third-party service** Refers to advertisers, contest sponsors, promotional and marketing partners, and others who provide our content or whose products or services we think may interest you.
- 2.13. User** When this Policy mentions «User», « you, your», it refers to an individual who participates in the Game and is the end consumer of the Products of the EpicQuestGames.

3. Why Company collects and processes Personal data

Company collects and processes Personal data for the following reasons:

- 3.1. To develop, test, improve EpicQuestGames products, eliminate errors in the work of services.
- 3.2. Providing advertising and marketing purposes, to personalize EpicQuestGames products.
- 3.3. To authenticate accounts, to detect, prevent malicious behavior or unsafe actions, mitigate security threats, and protect EpicQuestGames products.
- 3.4. To communicate with Users about EpicQuestGames products and services, account, changes to the Policy and other EpicQuestGames documents.
- 3.5. To comply with applicable law, to comply with legal obligations, in connection with potential claims.

These reasons for collecting and processing Personal Data determine and limit what Personal Data we collect and how we use it (section 4. below), how long we store it (section 7. below) and what rights and other control mechanisms are available to you as a user (section 8. below).

4. List of collected Personal data

- 4.1. **User information** Information associated with a user: a login, e-mail address, password, device and connection information such as operating systems and platforms.
- 4.2. **IP information** Internet Protocol (IP) address and/or device characteristics.
- 4.3. **Device information** Information about phones, and other devices that Users use when interacting with Products, which may include device and usage information, such as your IP address, device characteristics, operating system, language preferences, device name, country, location, information about who and when you use our Products and other technical information.
- 4.4. **Payment details** Data required for payment processing (payment instrument (credit card) number, security code associated with it, etc.).

5. List of advertising services

- Google Play Services <https://policies.google.com/privacy>
Unity <https://unity3d.com/legal/privacy-policy>

6. The purposes of processing each type of personal data

- 6.1. **User information** For fraud prevention and diagnostic purposes.
- 6.2. **IP information** This information may be used to connect your computer to the Internet.
- 6.3. **Device information** This information is primarily needed to maintain the security and operation of our platform, and for our internal analytics and reporting purposes.

7. How long we store Personal data

- 7.1. We will only store your information as long as necessary to fulfil the purposes for which the information is collected and processed or, where the applicable law provides for longer storage

and retention period, for the storage and retention period required by law. After that your Personal data will be deleted, blocked or anonymized, as provided by applicable law.

7.2. In particular:

7.2.1. If you terminate your User Account, your Personal data will be marked for deletion except to the degree legal requirements or other prevailing legitimate purposes dictate a longer storage.

7.2.2. In certain cases, Personal data cannot be completely deleted in order to ensure the consistency of the gameplay experience. For instance, games you have played that affect other players' gamemaking data and scores will not be deleted; rather, your connection to these games will be permanently anonymized.

7.2.3. Please note that Company is required to retain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years.

7.2.4. Separately, note that the uploaded image and the image run through the neural network will be stored on the game server for seven (7) days.

7.2.5. If you withdraw your consent on which a processing of your Personal data or of the Personal data of your child is based, we will delete your Personal data or respectively the Personal data of your child without undue delay to the extent that the collection and processing of the Personal data was based on the withdrawn consent.

7.2.6. If you exercise a right to object to the processing of your Personal data, we will review your objection and delete your Personal data that we processed for the purpose to which you objected without undue delay, unless another legal basis for processing and retaining this data exists or unless applicable law requires us to retain the data.

8. Your rights and control mechanisms

The data protection laws of the European Economic Area, United Kingdom, California, and other territories grant their residents certain rights in relation to their Personal Data. While other jurisdictions may provide fewer statutory rights, we make the tools designed to exercise such rights available to our users worldwide. (When we talk about the GDPR in this section, we mean the version of the GDPR that applies to you in the EU or UK).

As a resident of the European Economic Area or United Kingdom you have the following rights in relation to your Personal data:

8.1. Right of access.

You have the right to access your Personal data that we hold about you, i.e. the right to require free of charge:

- (i) information whether your Personal Data is retained,
- (ii) access to and/or
- (iii) duplicates of the personal data retained.

If the request affects the rights and freedoms of others or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing the information or communication or taking the action requested) or refuse to act on the request.

8.2. Right to rectification.

If we process your Personal data, we shall endeavor to ensure by implementing suitable measures that your Personal data is accurate and up-to-date for the purposes for which it was collected. If your Personal data is inaccurate or incomplete, you can change the information.

8.3. Right to erasure.

You have the right to obtain deletion of Personal data concerning you if the reason why we could collect it does not exist anymore or if there is another legal ground for its deletion.

8.4. Right to object.

When our processing of your Personal data is based on legitimate interests according to Article 6 (1) (f) of the GDPR, you have the right to object to this processing. If you object we will no longer process your Personal data unless there are compelling and prevailing legitimate grounds for the processing as described in Article 21 of the GDPR; in particular if the data is necessary for the establishment, exercise or defense of legal claims. You also have the right to lodge a complaint at a supervisory authority.

8.5. Right to restriction of processing of your Personal data.

You have the right to obtain restriction of processing of your Personal data under the conditions set out in Article 18 of the GDPR.

8.6. Right to Personal data portability.

You have the right to receive your Personal data in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller under the conditions set out in Article 20 of the GDPR.

8.7. Right to Post-Mortem control of your Personal data

If French data protection legislation is applicable to you, you have the right to establish guidelines for the preservation, the deletion and the transmission of Personal data after your death in

accordance with article 40-1 of the Act No 78-17 of 6 January 1978 on Information, Technology, Data Files and Civil Liberties.

9. Children

The minimum age to create an EpicQuestGames User Account is 13. Company will not knowingly collect Personal data from children under this age. Where certain countries apply a higher age of consent for the collection of Personal data, Company requires parental consent before a EpicQuestGames User Account can be created and Personal data associated with it collected. Company encourages parents to instruct their children to never give out personal information when online.

10. Third-Party Services

10.1. We may display, include or make available third-party content (including data, information, applications and other products services) or provide links to third-party websites or services.

10.2. You acknowledge and agree that EpicQuestGames shall not be responsible for any Third-Party Services, including their accuracy, completeness, timeliness, validity, copyright compliance, legality, decency, quality or any other aspect thereof. EpicQuestGames does not assume and shall not have any liability or responsibility to you or any other person or entity for any Third-Party Services.

10.3. Third-Party Services and links thereto are provided solely as a convenience to you and you access and use them entirely at your own risk and subject to such third parties' terms and conditions.

11. Procedure for processing personal data

11.1. The Controller carries out automated processing of personal data with the receipt and transmission of the received information via information and telecommunication networks or without it.

11.2. The Controller processes personal data only if the consent of the user is obtained, which is expressed by pressing «agree» when launching the Game.

11.3. The data subject independently decides on the provision of his personal data and gives consent freely, of his own free will and in his own interest.

12. Transfer of personal data

12.1. The operator has the right to transfer personal data on the grounds provided for by law or the contract.

12.2. The transfer of personal data with the consent of the Subject of personal data is carried out to the following persons:

(i) partners of the Controller — in the event of a sale, merger or other transfer of all or substantially all of the assets of or any of its Corporate Affiliates (as defined herein), or that portion of EpicQuestGames or any of its Corporate Affiliates to which the Game relates, or in the event that we discontinue our business or file a petition or have filed against us a petition in bankruptcy, reorganization or similar proceeding, provided that the third party agrees to adhere to the terms of this Privacy Policy;

(ii) third parties acting as providers of the Controller's services. `

12.3. The transfer of personal data without the consent of the Personal data Subject may be carried out to third parties in order to comply with the legislation of the European Union.

12.4. We may share information in response to a request if we believe disclosure is required by law, including complying with national security or law enforcement requirements.

13. Affiliates

We may disclose information (including personal information) about you to our Corporate Affiliates. For purposes of this Privacy Policy, Corporate Affiliate» means any person or entity which directly or indirectly controls, is controlled by or is under common control with EpicQuestGames, whether by ownership or otherwise. Any information relating to you that we provide to our Corporate Affiliates will be treated by those Corporate Affiliates in accordance with the terms of this Privacy Policy.

14. Additional information for Users from the European Economic Area, U.K., and Switzerland

As a US-based Company that operates a worldwide gaming service, we may transfer your Personal data outside of the European Economic Area or the United Kingdom. In such case, we take additional steps to ensure your personal data is protected by appropriate legal safeguards, and that it is treated securely and in accordance with this Privacy Policy. In this respect, Company has implemented appropriate contractual and organizational measures to ensure the confidentiality, security and integrity of user data in connection with its collection, processing and transfer. Measures we have taken include, among other things:

14.1. Minimization of data collection.

14.2. Pseudonymization of data.

14.3. Industry-standard encryption.

14.4. Provision of access to data on a need-to-know basis.

14.5. The use of Standard Contractual Clauses in their version in force and approved by the European Commission and the UK ICO to safeguard transfers.

15. Additional information for Users from California

The California Consumer Privacy Act (CCPA) requires us to disclose categories of Personal Information we collect and how we use it, the categories of sources from whom we collect Personal Information, and the third parties with whom we share it, which we have explained above.

We are also required to communicate information about rights California residents have under California law. You may exercise the following rights:

15.1. Right to know and access.

You may submit a verifiable request for information regarding the:

(i) categories of Personal Information we collect, use, or share.

(ii) purposes for which categories of Personal Information are collected or used by us.

(iii) categories of sources from which we collect Personal Information; and

(iv) specific pieces of Personal Information we have collected about you.

15.2. Right to equal service.

We will not discriminate against you if you exercise your privacy rights.

15.3. Right to delete.

You may submit a verifiable request to close your account and we will delete Personal Information about you that we have collected.

15.4. Request that a business that sells a consumer's Personal data, not sell the consumer's Personal data.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us. We do not sell the Personal Information of our users.

For more information about these rights, please contact us.

16. Contacts

If you have questions or comments related to this Policy, please send an e-mail message.

Don't hesitate to contact us if you have any questions.

Via Email: EpicQuestDirect@outlook.com.